



VOLWOOD CORPORATION

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February 2, 2005

John Ayam, Operations Manager
All Action Security & Consulting Group, Inc.
8223 White Oak Avenue
Reseda, CA 91335

Re: Review of Operations

Dear John:

I have just completed my annual review of operations at our Evergreen Building in Burbank, California.

I am pleased to report to you the very positive results with respect to the contract security services provided by your firm. Your personnel are competent and dedicated. They show up on time, day after day, and make arrangements in advance when emergencies occur. Attention to detail appears to be a hallmark of your staff.

Your office has always been there for us when special services were required. Shift changes, temporary staffing, motorized patrols, have all been handled quickly and effectively.

Your field supervisor, Okan Oner, has been available to us on a 24/7 basis. He has always responded quickly and courteously.

Natalie Gozhak, the primary on-site security host, is very polite, always on time, and extremely hospitable to the tenants in the building. In addition, she is extraordinarily competent handling the wide range of strong personalities from arrogant owners and insolent couriers to physically impaired patients, senior citizens, and young persons. She carries out her rounds diligently and keeps her workplace organized. Her computer skills aid us greatly in providing a safe environment.

In summary, it is a distinct pleasure being able to rely on your firm for our security needs at all of our buildings. Your firm is certainly a cut above the competition.

Sincerely,

Michael T. J. Mullen, CPM
Vice President – Property Management