



**Greyhound Lines, Inc.**

1716 E 7th ST  
Los Angeles, CA 90021-1202

3 February 2005

John Ayam  
All Action Security, Inc.  
8233 White Oak Ave.  
Reseda, CA 91335

Dear John

I wanted to thank you for all of the help and assistance you have given to us. Since we started using your services in October of 2001, we have had the best of service from you and your staff. Your employees and supervisors are very high quality, and it has been a pleasure working with them over the past years.

Thank you, again, not only from the Los Angeles terminal, but also from all the terminals in which you provide service.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Jacobsen". The signature is fluid and cursive.

Mark Jacobsen  
City Manager, Los Angeles

**"An Equal Opportunity Employer"**