



March 30, 2004

All Action Security
P.O. Box 370741
Reseda, CA 91337

Dear Sir or Madam:

The staff at Branch 6008 Ontario, CA is currently implementing an ISO 9001 compliant Quality Management System, entitled LP-9000. Our goal is to be certified by year end.

Our certification will mean we supply products and services that conform to all established requirements and expectation of our customers. It also means utilizing approved vendors who provide materials and services that affect the quality of our product. We are in the process of developing an Approved Vendor List which will contain only those suppliers who consistently meet these requirements.

To be placed on the Approved Vendor List, a vendor must meet quality, on-time delivery, product availability and cost requirements. A vendor who is ISO 9000, QS 9000, LP 9000 certified or has proven reliability automatically qualifies as an approved vendor. Leggett & Platt, Inc. reserves the right to verify at the supplier's premises and the operation's premises that supplied product conforms to specified requirements.

I am pleased to inform you that based on your proven ability of providing quality products/ services to Leggett & Platt, Inc., you are currently on our Approved Vendor List. Thank you for your excellent service.

Beginning January 2004, the Ontario, CA branch will conduct periodic evaluations of vendor performance. We will monitor on-time delivery, document accuracy (e.g, Bills of Lading & Invoices) vendor return policy, pricing and quality of goods and services. A key factor in the LP-9000 Quality Management System, is the use of the Corrective & Preventive Action program. This program requires that we communicate to suppliers when their performance directly affects the quality of our product and service. We will also host information sharing sessions to provide you with a better understanding of the LP-9000 Quality Management System and your role in maintaining your status as a preferred vendor.

We are very excited at the positive changes ahead of us. It is my experience that implementing Quality Management systems strengthen supplier/customer relationships. We are delighted to have you as a partner!

Sincerely,



Christina Augusta

Christina Augusta, Quality Manager